

PHH Mortgage Services Contact Info

Texas Capital Bank is a leading provider of liquidity solutions to mortgage lenders across the country. As part of our business, we purchase mortgage loans from independent lenders and use PHH Mortgage Services (PHH) to service mortgage loans on our behalf.

If you have received a letter stating that Texas Capital Bank has purchased your mortgage loan and need assistance, please contact PHH directly using the information provided below.

CORRESPONDENCE



General Correspondence

PHH Mortgage Services
PO Box 5452
Mount Laurel, NJ 08054

Qualified Written Requests (QWR's)

PHH Mortgage Services
P.O. Box 66002
Lawrenceville, NJ 08648

PHONE



Customer Service Toll-Free

800-449-8767

Hours: (Eastern Time)
Monday through Friday
8:00 a.m. - 9:00 p.m.

Saturday
8:00 a.m. - 5:00 p.m.

PAYMENTS



Borrower Loan Payments

PHH Mortgage Services
PO Box 371458
Pittsburgh, PA 15250-7458

Overnight Payment Address

PHH Mortgage
PO Box 371458
500 Ross Street 154-0470
Pittsburgh, PA 15250-7458

WEB PORTAL AND EMAIL ADDRESS



Borrower Online Portal

www.mortgagequestions.com/main/



Customer Service Email

customercare@mortgagefamily.com

Texas Capital Bank is a wholly owned subsidiary of Texas Capital Bancshares, Inc. We are a commercial bank that delivers highly customized financial services to businesses across the country, including credit, liquidity and treasury solutions designed for mortgage lenders through our Mortgage Finance division. All services are subject to applicable laws, regulations and service terms. NMLS 460547.